



# AASHRAY ADHIKAR ABHIYAN

Annual Reports  
2010-13

## बेघर वेदना

मैं एक फूटपाथी इन्सान हूँ,  
दिल्ली के फूटपाथ से बोल रहा हूँ  
जिन्दा हूँ जिंदगी की आस लिए डोल रहा हूँ  
पग-डंडिया तो हैं नहीं यहाँ इसलिये  
मंदिरों, गुरुद्वारों और यमुना के जानिब से बोल रहा हूँ।

सौचा था बापू हैं जहां सोये पड़े  
खाए थे लाखों शहीदों ने जहाँ डण्डे बड़े  
जहाँ है लाल किले की प्राचीर स्वाभिमानी  
संसद, संविधान और सत्ता की कहानी ।

वहां जाकर देश की विकास में हाथ बटाऊंगा  
खुद आधा पेट खाकर भी परिवार और देश चलाऊंगा  
पर भूख की अग्नि में जलकर  
रोजाना भूखे पेट सड़क पर सो जाता हूँ  
घर की विरह-वेदना को रोज यू हीं भुलाता हूँ  
फिर भी नित नए गीत खुशी के गाता हूँ ।

मोटरो की स्वर ध्वनि भी मुझे जगा नहीं पाती है  
सच तो यह है कि अब बत्ती और होर्न में ही नींद आती है।  
सूरज की पहली किरण स्वयं ही रंगों में खून बनाती है  
बिना शौच बिना पानी के जिंदगी यू हीं दौड़ाती है ।

रोजाना का सफर मंदिर से आरंभ होता है  
दर्शन मिले ना मिले प्रसाद से ही दिन का जन्म होता है  
सड़कों, महलों और मेट्रो को मैं बनाता हूँ  
बाबू, जज, नेता सभी के घर जाता हूँ  
श्रम के बदले पैसा मिले ना मिले  
गाली सहित बिना पते का अर्ध नागरिक कहलाता हूँ ।

मेरे मौत पर धर्म-कर्म भी रोता है  
क्यों कि क्रिया-कर्म का पैसा नहीं होता है  
मेरी लाश को लावारिश बना कर फेंक देते हैं  
बिना संस्कार के ही मुझे बेच देते हैं  
सोचता-विचारता हूँ मैं दिल्ली के विकास को  
जो कफन भी ना दे सकी बेघरों की लाश को ।

झूठ-है, फरेब है वायदे की भरमार है  
हाकिम-जज, नेता सब घोड़े पर सवार हैं  
अपनी कुर्सी को बचाए कैसे होता सिर्फ यही कारोबार है  
लगता यही है इससे अच्छा तो अपना बेघर संसार है ।

सपनों की आस लिए शहर-शहर डोल रहा हूँ  
कपड़ों में गंदगी शरीर में बास लिए बोल रहा हूँ  
मैं एक बेघर हूँ  
फूटपाथ के जानिब से बोल रहा हूँ - बोल रहा हूँ - बोल रहा हूँ

- बेघरों की वेदना को परिभाषित करते हुए  
संजय कुमार, आश्रय अधिकार अभियान, 2013

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## Message from Director's Desk



**H**omelessness is not just rooflessness; this is what we learnt from our intense engagement with the homeless people. Skewed development, rapid urbanization results in emergence of cities in a big way. These cities become centers of growth and development. People from rural situations migrate to these centers of development in search of livelihood. Often among those who migrate have been a section of people who are extremely poor, not literate enough, ill equipped with skills adaptable to urban scenario enabling them to take a decent regular job which is essential to survive in the city. In the process, these poor and less fortunate end up being unwelcomed fellows in new place. They struggle not only for their survival on day to day basis but for roof over their head. They are forced to live on the streets, open parks etc. This is where Aashray Adhikar Abhiyan (AAA) initiated its work as a direct in-house programme of Action Aid India (AAI) in 2000 with such people i.e Delhi's homeless.

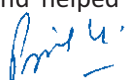
AAA's origin as an independent registered body in year 2010 has been different than the normal origin of an NGO. At the time of registration, AAA was a full-fledged comprehensive project which had impacted on the lives of the individual homeless people, government's plans, media, judiciary and society at large. It was a symbol of backup support and a mass movement of the homeless. All the programmes were in the public domain such as shelters, health outreach service, legal aid unit, community collectives etc. To keep the programmes running and to make all the team feel secure was the biggest challenge before us at the time of our separation from our patron agency. Programmatically we were strong but financially not so. To not let the programmes lose and to not let the trust and confidence of homeless people and trained team lose, was the biggest challenge before us. Yet, in the process of transition some of our core team members left. It caused setback to us as we had to squeeze respective programmes. We are fortunate to have committed, passionate team which braved the challenges during transition period boldly and paved the way forward. Exemplary dynamic young team member like Sanjay Kumar. His creativity, innovative interventions added extra milestones in AAA' journey so far. These innovations provided wide recognition to AAA and some of them got replicated in the country.

First year of registration, we used for completing the handover process and transferring of accounts to the new body from AAI to AAA alongside continuing the work. Second year was utilized to consolidate the existing work, acquiring necessary legal permissions. By third year, systems were in place.

Beside this, upholding our commitment to the homeless people, we continued our earlier practices of participatory mode of functioning, viz.: weekly meeting of care takers, supervisors, monthly meeting with elderly group of homeless, sharing sessions with homeless, shelter management committee for participatory planning and budgeting, appraisals, interim-reviewing and reflections to bring about transparency in functioning. We continued having team meetings, in-house trainings on capacity building of field team.

On behalf of the AAA team, I am pleased to present the consolidated report of our activities, successes and challenges for the period (2010-13).

We are thankful especially to learned members of the governing board for guiding and supporting us. We are thankful to Action Aid for the consistent support given to AAA even after registration of AAA which allowed the issue of homelessness and AAA to evolve to the current position. We are grateful to organizations especially Bani Jagtiani Trust (BJT), Jan Madhyam (JM), Sudhira Bagai Memorial Charitable Trust (SBMCT), Durga Devi Memorial Charitable Trust (DDMCT), Delhi Urban Shelter Improvement Board (DUSIB) and Institute of human behaviour and allied sciences (IHBAS) without whose support the programmes would not have continued. We are thankful to all AAA team members who are with us till date & those who moved on, all those friends, well-wishers and volunteers who not only stood by us in in this new journey but supported us by all means and helped us maintain the high spirit always.

  
**PARAM JEET KAUR**  
 Director

## Who we are

**A**ashray Adhikar Abhiyan known as AAA emerged from a Planning Commission meeting held on 19th November 1999 that comprised of a group of concerned individuals from the Government and Civil Society who came together to address the problems of homeless people in Delhi. It was noticed by the group that there were many voluntary organizations working on slum issues and very few working for homeless people.

Aashray Adhikar Abhiyan (AAA) commenced its response to poverty and homelessness in the year 2000 and obtained independent registration under the Society Registration Act, 1860 in 2010. Prior to independent registration AAA was an in-house programme of Action Aid India.

Aashray Adhikar Abhiyan believes that the poor and homeless of Delhi have the right to live in peace, with security and dignity and to have equal social and political rights as all other citizens of Delhi. AAA has tried its best to firmly and consistently stand by the poor and homeless, keeping in view their needs and aspirations by planning and implementing needs appropriate activities and services. AAA has adopted two pronged approach to poverty and homelessness – **right based** and **service oriented**.

The **right based** approach aims at securing for the poor and the homeless their rights available under our Indian Constitution, particularly the right to 'life or personal liberty'. Article 21 of the Constitution of India 1949 guarantees that 'No person shall be deprived of his life or personal liberty. **In 1978 the Supreme Court also ruled that "life" under Article 21 meant more than a mere "animal existence"; it would include the right to live with human dignity and all other aspects which made life "meaningful,**

**complete and worth living"**. However, unfortunately the rights of the urban poor and homeless are violated day in day out in Delhi. Homeless people are denied access to basic civic amenities like water and sanitation. They are unable to access adequate food, clothes, shelter, medical care, employment and education. They are forced to work for wages well below the minimum wage in extremely bad and often unsafe conditions, even though this is a violation of Article 39 of the Indian Constitution 1949 which entitles "equal pay for equal work and proper work conditions. The homeless also face daily beatings and harassment at the hands of police as they have no option but to sleep in the open due to lack of shelter. AAA believes everyone has the right to shelter and this right needs to be recognised, promoted and protected by law.

The **service oriented** approach aims at rendering practical services to poor and homeless people keeping in view their most basic and immediate needs. The struggle for the rights of the poor and homeless people cannot be brief for various reasons. At the same time, the basic needs of the homeless for survival on a day to day basis like shelter, food, clothes, medical care, cannot be ignored. Therefore, Aashray Adhikar Abhiyan has been trying hard to cater to the needs of the homeless through service provision, while at the same time lobbying to securing their social and political rights. The poor and homeless groups which AAA caters to are homeless low wage labourers, the elderly, women, children, destitute, differently abled, chemical dependants, physically ill and severely mentally ill. AAA is dedicated to providing lifesaving services. These services include day and night shelter, holistic healthcare, de-addiction services, capacity building support, a community kitchen, clothing educational support, clothing etc.



## Our Vision

- To mobilise, empower and strengthen homeless people so that they can assert their rights to live with honour and dignity.
- To make the citizens and Government of Delhi recognise that the homeless have inalienable rights and that it is their responsibility to help the homeless live with dignity.
- To make the poor and homeless people capable of gainful employment.
- To ensure that vulnerable homeless people can improve their quality of life by providing certain lifesaving services to the poor and homeless to manage basic needs such as shelters, medical care, clothes, food, legal aid, education to homeless children, etc.



7th Mahapanchayat 2011, Delhi

### Our core values are:

- **Empowerment and Respect** - To empower the homeless to have a voice in their own campaign. To respect homeless people and to believe in their own ability in reaching their ambitions
- **Equality and Diversity** – We believe that all people are equal and as an organisation we value everyone equally. We recognise diversity and celebrate our differences.
- **Collaboration** – We work in collaboration with others to achieve the best possible collective outcomes for homeless people.
- **Influence** – We attempt to influence government and public opinion on the issues of homelessness and to change policies for the benefit of the homeless.
- **Resourceful and creative**- We aim for resourceful and creative solutions to the needs of homeless people.

## Urban Poverty & Homelessness

The problem of homelessness is a worldwide phenomenon. In India, it is majorly generated by skewed development leading to rapid urbanization and further socio-economic imbalances. However, distress caused by lack of opportunities of employment, absolute poverty forces poor to leave their native land and give a try in a complete new world of unknown cities.

Other factors like domestic violence, natural as well as manmade calamities viz. riots and massacres, family disputes or disintegration, displacement due to industrialization and consequent illegal land acquisition also play a significant role in pushing people to big urban cities. Moreover, greater possibilities of opportunities of livelihood, as a result of numerous developmental activities taking place in urban areas, have been largely responsible for pulling people from rural to urban areas. Naturally, the majority of poor and homeless people in Delhi are migrants from nearby states such as Uttar Pradesh, Bihar, Rajasthan and Madhya Pradesh. Facing poverty or other social difficulties in their own villages they come to Delhi in search of opportunities of livelihood and end up working largely as low paid casual labourers such as rickshaw pullers, loaders/unloaders, cart pullers or pushers, vendors, construction workers, helpers at small road side tea stalls, as support staff of catering team in public functions or any such menial labour job. However, homeless people are not exclusively migrants and there are many locals who also face homelessness due to extreme poverty, family displacement, domestic violence or mental ill-health. Generally homelessness globally can be attributed to economic restructuring, changes in social policy, demographic changes, housing systems in crisis and inadequate systems of support for the vulnerable.

### Acceptability of the poor and homeless in the urban schemes and policies

These migrants, largely constituting the urban poor and homeless, are in fact the backbone of much of the developmental activity taking place in Delhi. They provide the services largely in informal sector. Many of the aspirational dreams of Delhi such as the construction of sky-scraper apartments, Delhi Metro, Stadiums for the Commonwealth Games of 2010 and so on, would not have been a reality in the absence of such migrants-the poor and homeless. Ironically however, there is a very little acceptability and space for migrants, the poor, the homeless and it appears that 'development' is taking place at their cost. Whilst they work silently, invisibly in the background the government or society at large has not been prepared to accept even their existence, let alone value the part they have played in successfully developing Delhi. Society is still not sensitized enough to accept the homeless as an integral part of the community and to treat them with dignity and respect. The Government's response has historically been highly insensitive to the existence of such people. It is, therefore, not surprising that the urban poor and homeless are criminalized by various legislations such as the **Bombay Prevention of Begging Act, 1959** which is the most prevalently used legislation to 'round up' and prosecute the homeless for lack of proof of residence and occupation in Delhi. Moreover, the insensitivity of the government is also evident from the fact that the urban poor and homeless are further excluded and marginalised from government social welfare plans and schemes merely due to a lack of residential address making obtaining ration cards, election identity cards, bank accounts, pensions, disability benefit, birth certificates, etc. extremely difficult.

## Activities and Interventions

### Shelter

Aashray Adhikar Abhiyan defines 'Shelter' as a place where a person feels safe and live with dignity. AAA has been working to secure safe shelters to the poor and homeless where they can live with dignity. We run permanent (year round) shelters in buildings in collaboration with Delhi Urban Shelter Improvement Board (DUSIB).

### Shelter Management & Advocacy

From the very beginning, we had visualized shelters as being managed by the homeless living there. Also, we had envisioned formation of shelter management committee constituting of the homeless. In all AAA managed shelters management committees have been formed in with the participation of shelter users. The committees themselves decide their roles and responsibilities, as well as chart out certain non-negotiable, a means of self-control. Now these committees are taking part in all shelter related matters. To strengthen the committees to manage shelter with minimal support of AAA, management skills are inculcated in them through regular training sessions.

These committees have been given freedom to form purchase committees for the shelter purchases so that future purchases are done through their involvement. This committee has representatives of all shelter management committees.

AAA has shown the model of using multiple government buildings by running shelters in schools, colleges and community centres and Pota cabin. AAA is currently managing **13** permanent shelters in Delhi. We have run a larger number of shelters earlier, however we have decided to focus our work on providing



Fatehpuri Shelter-cum-activity Centre, Delhi 6

additional services to the homeless aside from shelter itself.

The services provided in the shelters:

- Blankets
- Carpets
- Mattresses
- Food for patients
- Drinking water
- Toilets-bathrooms combined
- Lockers
- First aid
- Library, newspapers
- Television
- Doctor's visits and free medicine, hospitalisation.
- Capacity building sessions
- Voter ID-Card
- Banking Services
- Festival celebrations
- Postal Service

The homeless lead a secluded life. After a days hardwork they search for a safe, peaceful place where they can relax and take rest here comes the shelter. For a while, they love to read newspapers, magazines or watch television. Library provides them a space where they can related to outside world through books, magazines, newspapers etc. On an average 20-30 people use the library daily in Fatehpuri shelter



## Winter Campaign (Save the lives Campaigns)

Every year during the winter season, AAA's entire focus is on saving the lives of homeless people who are much more vulnerable to chronic illness, low body temperature, malnutrition and constant exposure to the cold. In collaboration with Delhi Government AAA makes efforts for the creation of additional shelters or services. This endeavour is called the **"Save the Lives Campaign for homeless and destitute."** AAA and its team of committed trained homeless community workers and volunteers, work daily to meet the needs of the homeless, by providing blankets and health services, counselling and by motivating the homeless to use the available shelter facilities.

AAA is committed to empowering volunteers and workers from current or previous shelter users from streets. AAA believes in a user led model where those who have lived through/or are living through the experiences of homelessness can share and support others. They after all have the real understanding of what it is like to have no home, no security no permanency. AAA recruits its shelter caretakers from the homeless population.



Clothes distribution at Rachna round about, Karol Bagh, Delhi

### CLOTHES DISTRIBUTION FOR HOMELESS

Clothes distribution at streets and shelter is regular activity of AAA. AAA's constant partner Action for Ability, Development and Inclusion (AADI) through its annual winter project, collects clothes from civil society. AAA receives these clothes, blankets for further distribution.

Some collection is done by AAA itself at its five designated collection centers and distributes among the homeless. In winter 2010-11 Social Welfare Department Govt. of Delhi supported with the vehicle for clothes distribution on the streets of Delhi. In the following years 2011-12 and 2012-13 AAA distributed clothes by its own vehicle.



Place with dignity, elderly homeless sleeping at Fatehpuri shelter



Festival celebration together at shelter

# Save the lives campaign (winter) 2010-11

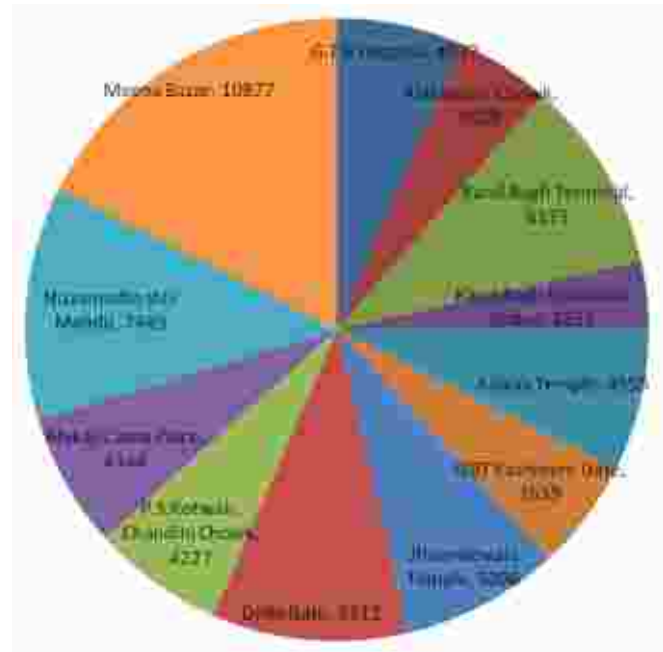
## Tent Wise Occupancy – Period: 14th Dec. 2010 to 15th March, 2011

**Table 1**

S.No	Tent Location	Occupancy
1.	G.T.B Hospital	4077
2.	Ratanpuri Chowk	3020
3.	Karol Bagh Terminal	6175
4.	Karol Bagh Hanuman Statue	2222
5.	Kalkaji Temple	4555
6.	ISBT Kashmere Gate	3539
7.	Jhandewalan Temple	5096
8.	Delhi Gate	6312
9.	P.S. Kotwali, Chandni Chowk	4227
10.	Bhikaji Cama Place	4344
11.	Nizamudin Shiv Mandir	7489
12.	Meena Bazar	10877
<b>Total</b>		<b>61933</b>

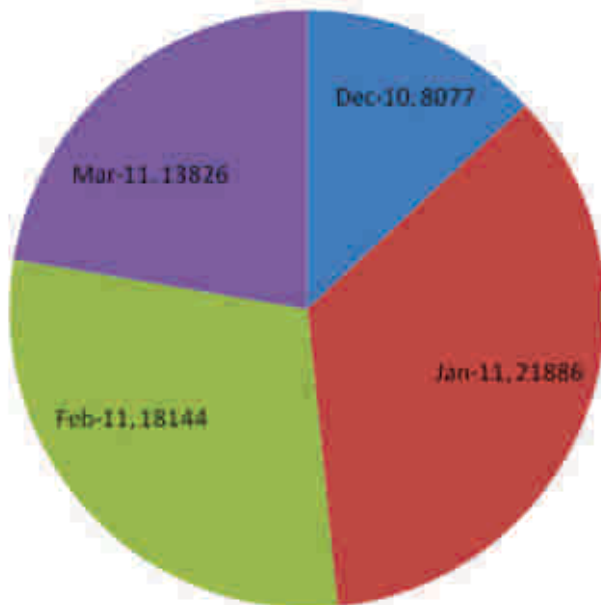
\*6 Tents were for women & children.

**Fig. 1**



## Month Wise Occupancy – Period: 14th Dec. 2010 to 15th March 2011

**Fig. 2**



**Table 2**

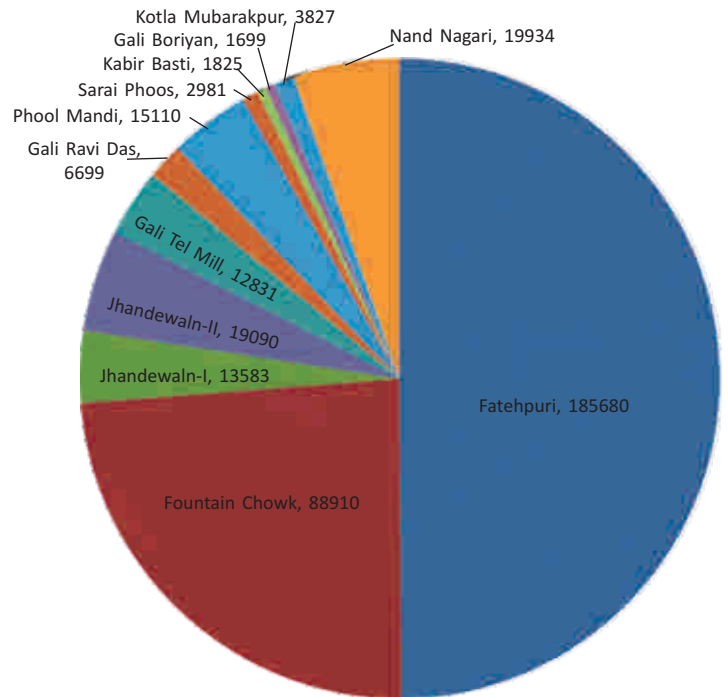
S.No	Month	Occupancy
1.	Dec-10	8077
2.	Jan-11	21886
3.	Feb-11	18144
4.	Mar-11	13826
<b>Total</b>		<b>61933</b>

**Permanent Shelter Wise Occupancy – Period: 1st April 2010 - 31st March 2011**

**Table 3**

S.No.	Shelter Name	Occupancy
1.	Fatehpuri	185680
2.	Fountain Chowk	88910
3.	Jhandewalan-I	13583
4.	Jhandewalan-II	19090
5.	Gali Tel Mill	12831
6.	Gali Ravi Das	6699
7.	Phool Mandi	15110
8.	Sarai Phoos	2981
9.	Kabir Basti	1825
10.	Gali Boriyan	1699
11.	Kotla Mubarakpur	3827
12.	Nand Nagari	19934
<b>Total</b>		<b>372169</b>

**Fig. 3**

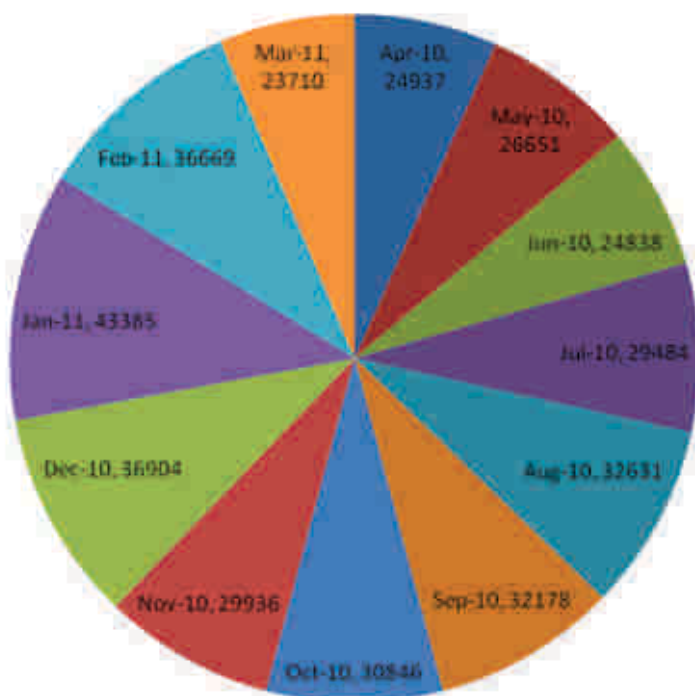


**Month wise Occupancy – Period : 1st April 2010 - 31st March 2011**

**Table 4**

S.No	Month	Occupancy
1.	Apr-10	24937
2.	May-10	26651
3.	Jun-10	24838
4.	Jul-10	29484
5.	Aug-10	32631
6.	Sep-10	32178
7.	Oct-10	30846
8.	Nov-10	29936
9.	Dec-10	36904
10.	Jan-11	43385
11.	Feb-11	36669
12.	Mar-11	23710
<b>Total</b>		<b>372169</b>

**Fig. 4**



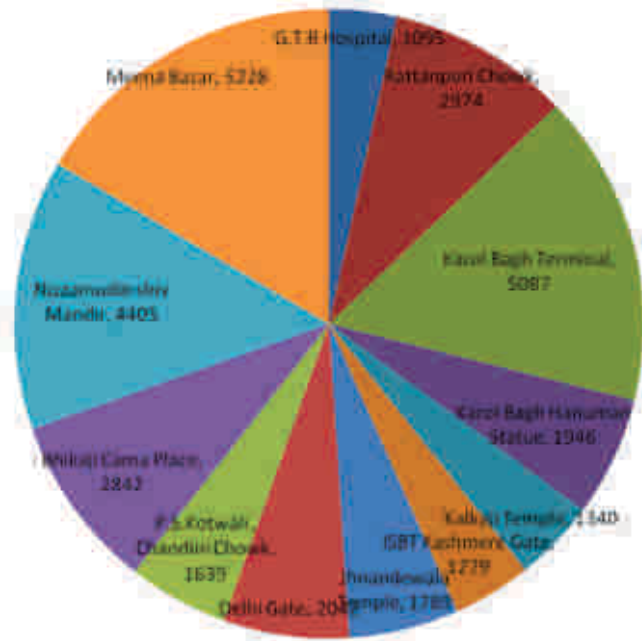
## Year 2011-12

### Tent Wise Occupancy – Period: 1st Dec. 2011 to 31st March 2012

Table 5

S.No	Tent Location	Occupancy
1.	G.T.B Hospital	1095
2.	Rattanpuri Chowk	2974
3.	Karol Bagh Terminal	5087
4.	Karol Bagh Hanuman Statue	1946
5.	Kalkaji Temple	1340
6.	ISBT Kashmere Gate	1279
7.	Jhnanadwalan Temple	1789
8.	Delhi Gate	2042
9.	P.S. Kotwali, Chandini Chowk	1639
10.	Bhikaji Cama Place	2842
11.	Nizzamudin Shiv Mandir	4405
12.	Meena Bazar	5228
<b>Total</b>		<b>31666</b>

Fig. 5



### Winter continued (tents only) Month Wise Occupancy – Period: 1st April. 2011 to 31st July 2012

Fig. 6

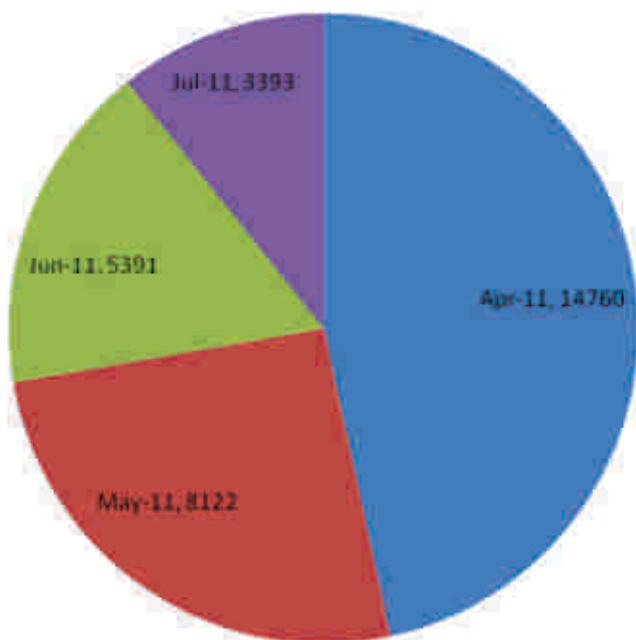


Table 6

S.No	Month	Occupancy
1.	Apr 11	14760
2.	May 11	8122
3.	Jun 11	5391
4.	Jul 11	3393
<b>Total</b>		<b>31666</b>

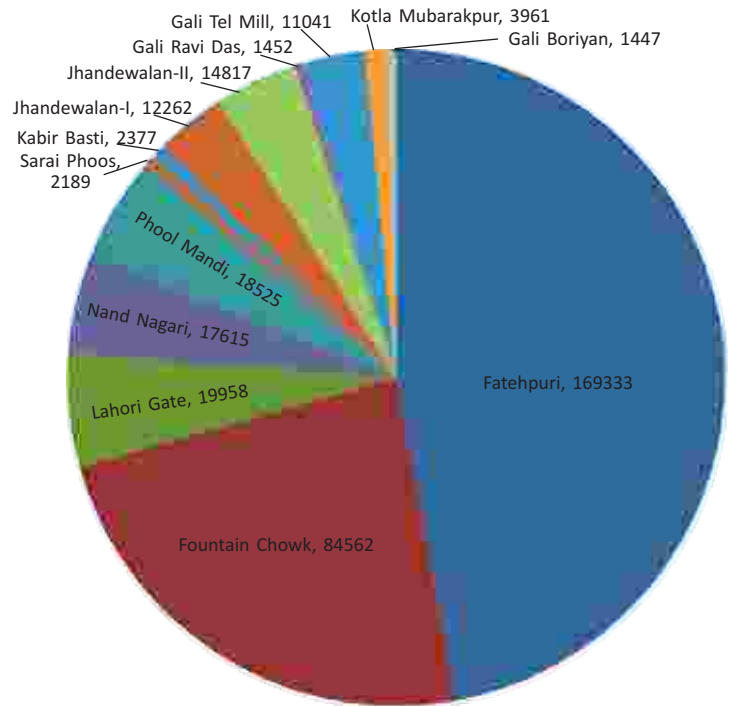


**Permanent Shelter Wise Occupancy–Period: 1st April 2011-31st March 2012**

**Table 7**

S.No.	Shelter Name	Occupancy
1.	Fatehpuri	169333
2.	Fountain Chowk	84562
3.	Lahori Gate	19958
4.	Nand Nagari	17615
5.	Phool Mandi	18525
6.	Sarai Phoos	2189
7.	Kabir Basti	2377
8.	Jhandewalan-I	12262
9.	Jhandewalan-II	14817
10.	Gali Ravi Das	1452
11.	Gali Tel Mill	11041
12.	Kotla Mubarakpur	3961
13.	Gali Boriyan	1447
	<b>Total</b>	<b>359539</b>

**Fig. 7**

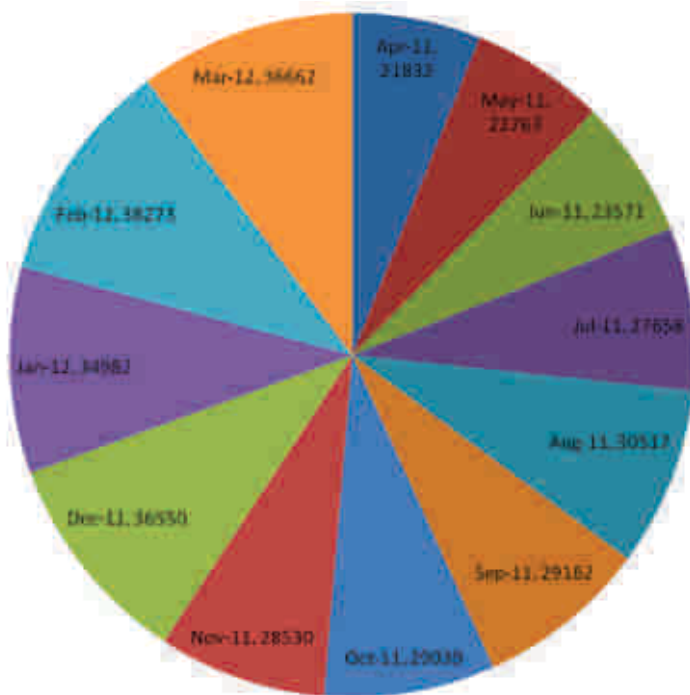


**Month wise Occupancy – Period : 1st April 2011 - 31st March 2012**

**Table 8**

S.No	Month	Occupancy
1.	Apr-11	21832
2.	May-11	22763
3.	Jun-11	23571
4.	Jul-11	27658
5.	Aug-11	30517
6.	Sep-11	29162
7.	Oct-11	29039
8.	Nov-11	28530
9.	Dec-11	36550
10.	Jan-12	34982
11.	Feb-12	38273
12.	Mar-12	36662
	<b>Total</b>	<b>359539</b>

**Fig. 8**

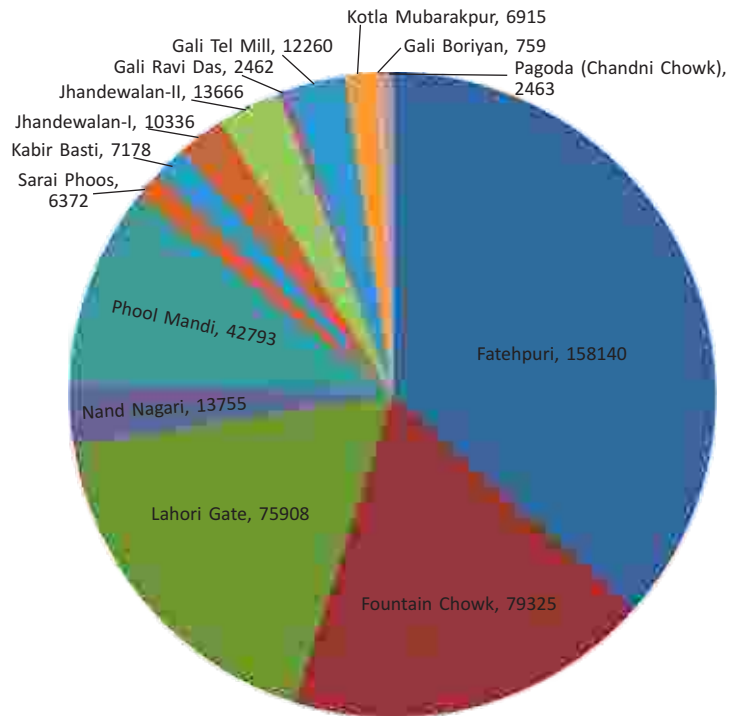


### Permanent Shelter Wise Occupancy–Period: 1st April 2012-31st March 2013

**Table 9**

S.No.	Shelter Name	Occupancy
1.	Fatehpuri	158140
2.	Fountain Chowk	79325
3.	Lahori Gate	75908
4.	Nand Nagari	13755
5.	Phool Mandi	42793
6.	Sarai Phoos	6372
7.	Kabir Basti	7178
8.	Jhandewalan-I	10336
9.	Jhandewalan-II	13666
10.	Gali Ravi Das	2462
11.	Gali Tel Mill	12260
12.	Kotla Mubarakpur	6915
13.	Gali Boriyan	759
14.	Pagoda (Chandni Chowk)	2463
<b>Total</b>		<b>432332</b>

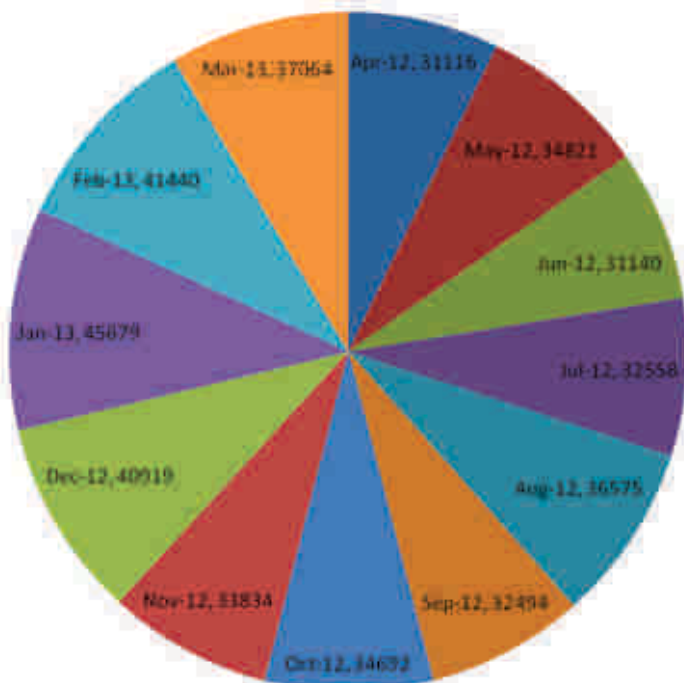
**Fig. 9**



### Month wise Occupancy – Period : 1st April 2012 - 31st March 2013

**Table 10**

**Fig. 10**



S.No	Month	Occupancy
1.	Apr-12	31116
2.	May-12	34821
3.	Jun-12	31140
4.	Jul-12	32558
5.	Aug-12	36575
6.	Sep-12	32494
7.	Oct-12	34692
8.	Nov-12	33834
9.	Dec-12	40919
10.	Jan-13	45679
11.	Feb-13	41440
12.	Mar-13	37064
<b>Total</b>		<b>432332</b>

## Year 2012-13

**Table: Capacity of AAA managed shelters**

Sl.No.	Shelter	Capacity
<b>PERMANENT</b>		
1	Lahori Gate	350
2	Fatehpuri (near Old Delhi Railway Station)	450
3	Fountain Chowk (Chandni Chowk)	180
4	Prop. No. 10615-16, Jhandewalan Road	90
5	Property No. 10788-89, Jhandewalan Road	70
6	Prop. No. 6108, Gali Ravi Dass	100
7	Gali Tel Mill, Nabi Karim	80
8	Nand Nagari (Porta Cabin)	120
9	Kabir Basti, Malka Ganj	110
10	1st Floor, Community Hall, Sarai Phoos	60
11	Phool Mandi Building (Mori Gate)	250
12	Community Centre, Kotla Mubarakpur, Ground Floor	80
<b>Total</b>		<b>1940</b>
<b>PORTA CABIN</b>		
13	Fountain Chowk (Chandni Chowk)	50
<b>Total</b>		<b>50</b>
<b>TOTAL CAPACITY (A+B)</b>		<b>1990</b>

**Total capacity of all shelters in Delhi : 14600**

**NOTE:** Per cent age capacity of AAA run shelters to total capacity of all shelters in Delhi 13.63  
There were no tents this year.



Round the clock cleaning at shelter



Creating difference together, global volunteers making shelter for homeless

**Table: Axis Based Variance Report of Shelter Occupancy:  
Period 2010-13 Total Occupancy No: 12, 57,369**

Month	Tent	Perma- nent Shelter	Total 2010-11	Month	Tent	Perma- nent Shelter	Total 2011-12	Month	Tent	Perma- nent Shelter	Total 2012-13
Apr-10	-	24,937	24,937	Apr-11	14,760	21,832	36,592	Apr-12	-	31,116	31,116
May-10	-	26,651	26,651	May-11	8,122	22,763	30,885	May-12	-	34,821	34,821
Jun-10	-	24,838	24,838	Jun-11	5,391	23,571	28,962	Jun-12	-	31,140	31,140
Jul-10	-	29,484	29,484	Jul-11	3,393	27,658	31,051	Jul-12	-	32,558	32,558
Aug-10	-	32,631	32,631	Aug-11	-	30,517	30,517	Aug-12	-	36,575	36,575
Sep-10	-	32,178	32,178	Sep-11	-	29,162	29,162	Sep-12	-	32,494	32,494
Oct-10	-	30,846	30,846	Oct-11	-	29,039	29,039	Oct-12	-	34,692	34,692
Nov-10	-	29,936	29,936	Nov-11	-	28,530	28,530	Nov-12	-	33,834	33,834
Dec-10	8,077	36,904	44,981	Dec-11	-	36,550	36,550	Dec-12	-	40,919	40,919
Jan-11	21,886	43,385	65,271	Jan-12	-	34,982	34,982	Jan-13	-	45,679	45,679
Feb-11	18,144	36,669	54,813	Feb-12	-	38,273	38,273	Feb-13	-	41,440	41,440
Mar-11	13,826	23,710	37,536	Mar-12	-	36,662	36,662	Mar-13	-	37,064	37,064

**Month wise occupancy for the Period  
1st April 2010 to 31st March 2013**



**Fatehpuri Shelter**



View of Delhi's biggest shelter, Fatehpuri, Delhi



## Night Out ...

**N**ight out is planned to reach out to homeless people in their different concentration areas in Delhi at night. Night-out helps to address medical emergencies, intervene in cases of police atrocities, assist homeless people in seeking shelter and respond to their immediate basic needs such as blankets and/or clothes in winter. Frequency of Night out increases in the winter months when the need becomes more critical and AAA ensures more workers and volunteers are at street points to assist the homeless.

### Case Study 1

"While walking in the corridor of Aruna Asif Ali road , one of the highest concentration zone of homeless Delhi during Night Out, we saw an elderly person cuddled together trying to save from cold breeze. To provide additional warmth, he had put on fire some old clothes, rubber items. Assuming that he probably needs some woolen or blanket, we stopped to give him. We found that he had deep big wound on one leg. Our trained health worker immediately did dressing of the wound. The elderly homeless felt relieved after dressing. Upon being asked if he needed some food or tea. To our surprise, in that biting cold night of January, he asked for water and drank one liter of cold water in one go. He was thirsty for many days. Corridor being highly busy daytime, many people passed by, no one noticed him despite being visible. "Sometimes, what we see with open eyes, we do not see actually or simply ignore but most of the time urban middle class lack flavor of cooperation, coordination and sympathy towards poor and destitute", said Mr. Shailendra Singh, night rescue team member.



Night rescue team of AAA



Quick response, first aid to homeless at street



Saving life from cold at streets of Delhi

### Number of homeless in Delhi: Data by different studies

1. Aashray Adhikar Abhiyan	2000	52,765
2. Census of India	2001	24,966
3. IGSSS	2008	88,410
4. Mission Convergence, GNCTD	2010	55,995
5. Census of India	2011	46,724
6. Human Development Report, Delhi	2013	56,000

## Health Outreach Services

**P**oor health and high mortality rates are extremely prevalent amongst the homeless due to the harsh and extreme living conditions of street life. Life expectancy rates amongst the homeless are significantly reduced in comparison to other citizens.

The Health Outreach Services started in year 2002, focuses on enabling the homeless to access health care by operating a mobile health outreach clinic on the street (on every Monday and Thursday at Jama Masjid, Delhi between 7.00 p.m. to 9.00 p.m. in summer and from 6.00 p.m. to 8.00 in the winter).

This outreach service is a one stop health care service for the homeless catering to medical needs of general health patients, chemical dependent/drug, people with common and severe mental illness.

The health Outreach initiative also provides basic health services at a community level at AAA managed shelters as well as street contact points or refers people on to more specialised health care if/when appropriate.

Over the years we have built up a cadre of homeless community health workers and volunteers to reach a larger number of homeless people facing health related problems. This programme has been sustained for the last twelve years in close partnership with the Institute of Human Behaviour and Allied Sciences (IHBAS), a hospital which specialises in mental health. AAA also provides attendance to support hospitalised patients who have been either referred from the clinic or sent from the street.

### Programme of Drug De-addiction

Prior to the clinical harm reduction treatment, AAA organises street based peer group counselling cum sharing session of chemical dependents at Jama Masjid and Fountain Chowk.

### Programme for Severely mentally ill homeless people

Mental ill health is extremely prevalent amongst the homeless population due to the desperate conditions people are living in. In 2008 Aashray Adhikar Abhiyan started a programme in collaboration with Institute of Human Behaviour and Allied Sciences (IHBAS) and Delhi Legal Services Authority (DLSA) for the treatment of severely mentally ill homeless people.

Under the programme a clinic is organised in the open at Meena Bazar, Jama Masjid, Delhi with the help of specialist psychiatric doctors and medicines from IHBAS. DLSA helps in securing the presence of a Metropolitan Magistrate to pass appropriate orders under the Mental Health Act 1987 for necessary treatment. Aashray Adhikar Abhiyan undertakes the responsibility of bringing possible beneficiaries (mentally ill homeless people) to the clinic from different areas of Delhi for diagnosis and treatment. AAA has also the responsibility of record keeping of the mentally ill homeless people who come to the clinic so that their presence can be secured for subsequent clinics as required by the doctors. AAA also provides support mechanisms for the patient whilst in the community such as monitoring and medications.



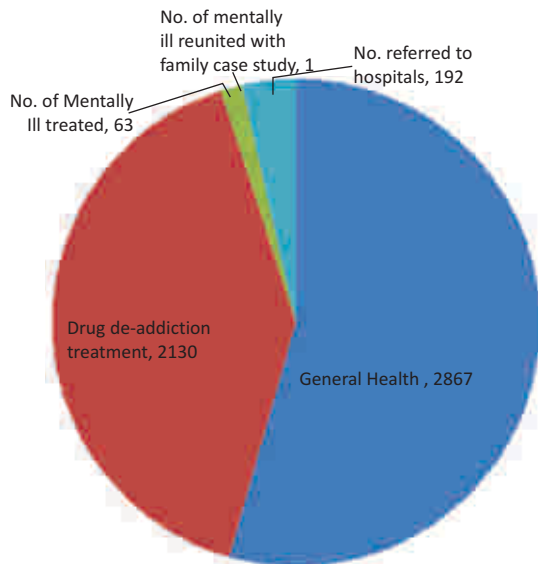
A unique mental health clinic at Jama Masjid, Delhi

**Patients attended at Health Outreach Services:  
1st April 2010 - 31st March 2011**

**Table 11**

Frequency of Patients	Total
General Health	2867
Drug de-addiction treatment	2130
No. of Mentally Ill treated	63
No. of mentally ill reunited with family* case study	1
No. referred to hospitals	192

**Fig. 11**



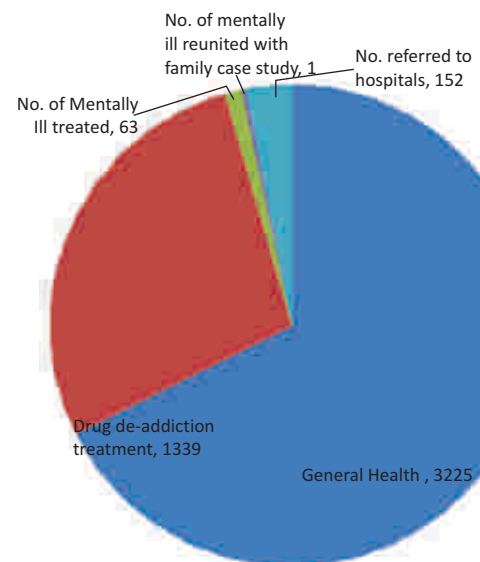
Food with love and compassion to patient living in shelter.

**Patients attended at Health Outreach Services:  
1st April 2011 - 31st March 2012**

**Table 12**

Frequency of Patients	Total
General Health	3225
Drug de-addiction treatment	1339
No. of Mentally Ill treated	63
No. of mentally ill reunited with family* case study	1
No. referred to hospitals	152

**Fig. 12**



Mr Kartik 25 years (first from sitting left), cured from severe mental illness being reunited with his father (sitting next to him) from West Bengal. AAA team members (1st and 2nd from right standing)



**Patients attended at Health Outreach Services:  
1st April 2012 - 31st March 2013**

**Table 13**

Frequency of Patients	Total
General Health	2678
Drug de-addiction treatment	1375
No. of Mentally Ill treated	49
No. of mentally ill reunited with family* case study	3
No. referred to hospitals	103

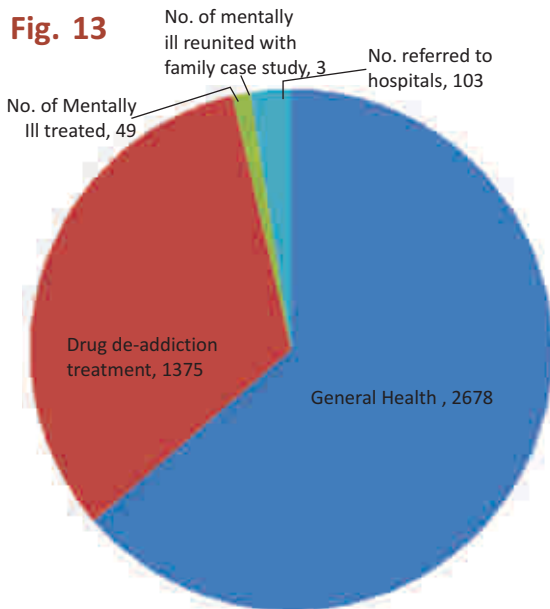


Mobile health clinic, Jama Masjid, Delhi

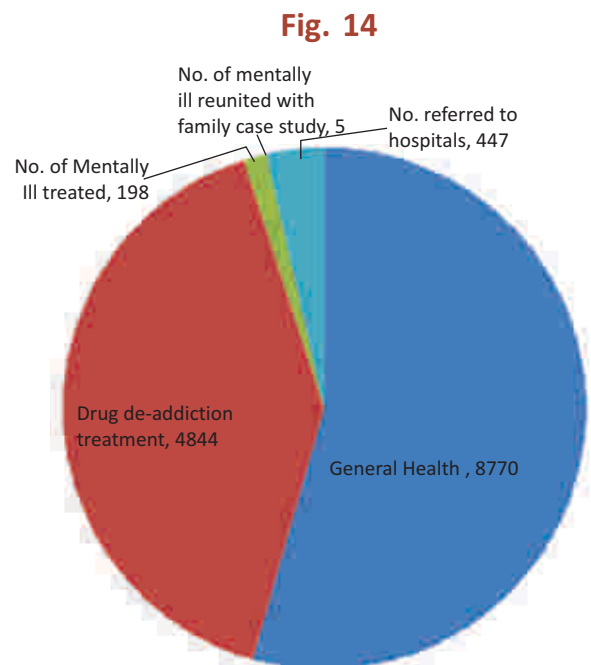
**Patients attended at Health Outreach Services:  
1st April 2010 - 31st March 2013**

**Table 14**

Frequency of Patients	Total
General Health	8770
Drug de-addiction treatment	4844
No. of Mentally Ill treated	198
No. of mentally ill reunited with family* case study	5
No. referred to hospitals	447
<b>Total</b>	<b>14264</b>



Mobile health clinic, Jama Masjid, Delhi





## Mainstreaming Children

**A**ashray Adhikar Abhiyan runs a programme for homeless children. Under the programme homeless children are enabled to attend government schools for regular formal education. All their expenses towards food, clothes, books and school fees are taken care of by Aashray Adhikar Abhiyan. There are 12 children staying at Fatehpuri shelter who now access formal education. Alongside the formal education, AAA has one volunteer who provides daily tutoring and motivation to the children in the evening to retain them in their studies and homework. Many of the children have been



Medalist children of AAA

*“Ajay is 16 years old and originally from Bihar. He has been living at Fatehpuri children's shelter for the last 8 years. He was found on arrival at Old Delhi Train Station by one of AAA workers and brought to the shelter. Ajay left his home due to physical violence from his step-mother, after the death of his own mother. Ajay is currently in 8<sup>th</sup> class and enjoys going to school. Ajay said that he was “happy with the support he receives from AAA staff and the others boys in the shelter are like his brothers”. Ajay has no contact with his biological family.*



Study time at Bal Aashray

exposed to long periods without education and require additional support to both remain in education as well as to succeed. 24 hour a day free food is offered to the children living at Fatehpuri Shelter to ensure adequate nutrition and growth.

Additionally AAA runs activities for child shelter users throughout the year such as picnics in the park, trips to historic/ educational places such as Gandhi Smriti, pottery making and celebrating festivals like Christmas Diwali and Eid through music, food and dance (are a few examples).



Joy, watching Common Wealth Games 2010 at JLN Stadium, Delhi

# Aashray Aahaar (food for homeless people)

**A**ashray Adhikar Abhiyan runs a service under the name of 'Aashray Aahaar' which provides free food to the children, and mentally & physically ill homeless people throughout the year. The kitchen is run at Fatehpuri shelter and provides two substantial and nutritious meals daily to the school going children, physically sick and severely mentally ill patients undergoing treatment at our Health Outreach Service.



Preparing Aashray Aahaar (food to serve)

## Food Program April 2011-Mar 2012

Month	Sick Adults Fed (Twice Daily)	Children Fed ( Twice Daily)
Apr-12	5	13
May-12	4	12
Jun-12	6	12
Jul-12	5	10
Aug-12	3	11
Sep-12	4	14
Oct-12	4	14
Nov-12	6	15
Dec-12	4	10
Jan-13	4	10
Feb-13	11	9
Mar-13	9	9
<b>Total</b>	<b>65</b>	<b>139</b>

## Food Program April 2010-Mar 2011

Month	Sick Adults Fed (Twice Daily)	Children Fed ( Twice Daily)
Apr-12	5	13
May-12	4	12
Jun-12	6	12
Jul-12	5	10
Aug-12	3	11
Sep-12	4	14
Oct-12	4	14
Nov-12	6	15
Dec-12	4	10
Jan-13	4	10
Feb-13	11	9
Mar-13	9	9
<b>Total</b>	<b>65</b>	<b>139</b>

## Food Program April 2012-Mar 2013

Month	Sick Adults Fed (Twice Daily)	Children Fed ( Twice Daily)
Apr-12	5	13
May-12	4	12
Jun-12	6	12
Jul-12	5	10
Aug-12	3	11
Sep-12	4	14
Oct-12	4	14
Nov-12	6	15
Dec-12	4	10
Jan-13	4	10
Feb-13	11	9
Mar-13	9	9
<b>Total</b>	<b>65</b>	<b>139</b>

## Facilitating Collective Actions

**F**acilitating Collective Action (FCA) aims at the realization of the rights of homeless people in Delhi as guaranteed by the Constitution of India 1949 and highlighted in other International Human Rights Conventions and Treaties (Universal Declaration of Human Right 1948 (UDHR). AAA strives to achieve that homeless people receive the Rights that they are entitled to as Citizens of India. Under Article 17-18 of the Indian constitution 1949 all Indian citizens have a 'right to equality'. AAA works to bring together and strengthen the homeless of Delhi in order to enable them to fight for their own rights. AAA believes in making homeless people themselves capable of demanding their own rights from the government and the civil society instead of this being undertaken by the organisation on their behalf. This is done on a practical level by mobilization and regular meetings of the homeless from different street points.

- **Street Points** - AAA is committed to reaching out to those outside shelters and it works in around 20 street contact points which are visited regularly to build relations, offer advice and services to the street homeless. Through this contact, AAA is able to reach out to about 1000 to 2000 homeless every month. This work is undertaken by a small team of committed volunteers on a daily basis.
- **Sharing Sessions** - In all 13 shelters once in a month sharing session is held with the shelter users to listen to their problems and derive solutions collectively. These sessions help improving in the management of shelters.
- **Varishtha Nagrik Manch-(VNM)** is a Senior Citizens Collective, consisting of over 200 registered members. Out of this number, around 75 older people stay in shelters on



Monthly meeting of old age collective

regular basis; the remainder come and go from shelter. The Manch was started with the clear vision of it being run by elderly people themselves with AAA acting as a mere facilitator. Monthly meetings are held where members discuss a range of issues affecting the elderly like identity, food needs of the infirm, clothes, health problems etc. The Manch also organises cultural programmes and tours for them. The manch facilitates needs such as ceremonies/ rituals in the sad demise of any elderly member.

- **Abhyas Mandal-** is a regular weekly meeting used for sharing, learning, and planning. *The Abhyas Mandal* provides a forum to workers and volunteers coming together to discuss



Volunteers participating in learning, sharing & planning sessions



current issues and to find group solutions. In affect it is an information sharing session where individual cases may be discussed or shelter wise issues. The Abhyas Mandal is used for planning any upcoming events or festivals and budgeting.

- **Bal Panchayat**– (Children Assembly) is a forum for child rights where children have an opportunity to raise their voices and address children's problems/issues as a group. It is hoped that this forum enables and empowers children to strengthening their leadership and decision making skills and qualities. The Bal Panchayat is a platform for capacity building and joint decision making. It is through this child-led forum that AAA can accommodate the needs and recommendations of our child shelter users to improve both our services and conditions for the general population of homeless children.
- **Panchayat** - Panchayat, peoples' assembly is held at different street points and inside shelters on rotation basis on last Sunday of the month. On an average, altogether 50-60 homeless at different locations participate in this event every month. The whole event is planned, organized and conducted with the active participation of homeless. This platform enables people to share their problems, needs and helps them solve collectively through discussions. They not only become aware of their rights but get united for the collective action to assert their rights. Volunteers from the neighborhoods/ interns from the



In solidarity, AAA participating at Jantar Mantar, Delhi

universities contribute directly to the event by voicing their opinions and suggesting solutions for inclusive society. Since the women form a sizeable portion of the homeless population, they too need to be worked with. Issues relating to their life like harassment, violence, health, safety, pension are discussed. As stated above, location of these women panchayats too, are likely to change depending upon the circumstances. These panchayats are facilitated by women volunteers. The other significant development is that homeless participants contribute towards the logistical expenses of the Panchayat. The participation of the homeless in the Panchayat has increased by manifolds. Altogether 30 panchayats have been organized and nearly 600 homeless gathered and raised their issues and problems.

- **Mahapanchayat 2011** – is a large assembly of the homeless which is used as a large political and social platform for the homeless where they raise their issues and concerns in order to secure their participation in decision making in respect of the issues of urban poverty and homelessness and the solutions needed. The Mahapanchayat is used to influence wider policy makers and to promote awareness. This also marks successful completion of “Save the Lives Campaign” for protecting homeless people from extreme cold conditions.

In March 2011 around 2500 homeless people gathered on the occasion of the Mahapanchayat of the Homeless 2011, organized by Aashray Adhikar Abhiyan (AAA) at Urdu Park, Jama Masjid, Delhi. On the occasion, the homeless representing all categories of homelessness shared their difficult experiences while living on streets and try to draw attention of the Government towards their needs. On the occasion, they also assert their rights to life, liberty and dignity. Cultural activities for the homeless people also formed part of the occasion.

On the bases of the sharing of difficulties and demands by different categories of the homeless people like elderly, women,



children, terminally ill destitute women, mentally ill men and women, differently abled men, chemical dependents, etc., a Charter of Demands, to be presented to the Government, was drawn up, and presented to the Chief Minister, Delhi.

- **Festival Celebrations with homeless** - Since homeless is a heterogeneous group in all respects it becomes important to maintain an



Independence Day Celebration

environment of communal harmony and solidarity to create such an environment where everyone feels equal, respected irrespective of his/her background, AAA organized celebrations of festivals of all religions like Eid, Diwali, Guru Nanak Birth Day & and Christmas etc. and national occasions by hoisting flag and distributing sweets.

- **Census of the homeless 2011** - All the policy decisions taken by government authorities depend upon the official population figures available with them. In year 2001 AAA participated in census and successfully attempted to include homeless in the census data. AAA participated for better facilitation and ensuring maximum coverage of homeless in census 2011. On 27<sup>th</sup> and 28<sup>th</sup> February, 2011 AAA along with all officials involved in enumeration process worked together in high density areas of Delhi. AAA raised the concern with Registrar General of Census of India about shortage of time given for enumeration of homeless.

- **Identity Cards** - AAA enables the homeless on regular basis to make identity cards which are useful for the homeless when approached by police or security officials. These cards have been invaluable in identifying the homeless in any emergency viz. on travel, accident, hospitalization, police case or untimely death. These cards have then been used to enable the homeless to access other citizenship rights such as the Voter I.D card, opening of bank accounts or getting job.

- **Voter ID Cards** - In the Year 2012, Chief Electoral office, Delhi launched a drive to include the homeless in political participation. Special camps were organised at the shelters in the city where by the homeless were assisted by AAA and the election commission to fill in application forms to apply for Voter ID card. This began the process of ensuring that the homeless are entitled to their full citizenship rights.

## Case Study 2

**Shakila Khatoon** - 30 years old homeless women, lives at Jama Masjid with her family. She migrated from Kolkata in search of life and livelihood. Her husband is rickshaw-puller. She had six children. One baby died, another was kidnapped and now she has only four children, (two boys and two daughters). Her older daughter is four years old and blind. Shakila says, "because of being a homeless I lost my one year old baby who was kidnapped. We complained to the police but there was no help for us." She added that if she had voter ID card or any other identity card, she would have been considered as a citizen of Delhi and got help from police/government to find her lost baby and also could arrange handicap certificate for her blind daughter. Now she is enrolled to the list and got the voter ID card. "Now I feel empowered and will use my vote for a candidate, in the coming State election, who does some work for poor and homeless" she said further: "for more than ten years, I was nameless and non-existent in Government records. Today I have become a citizen in the government record, thanks to Aashray Adhikar Abhiyan for all fight".



Special Voter registration camp



Hon'ble Lt. Governor of Delhi presenting Voter ID cards to the residents of AAA shelter

### Free Legal Aid Service

AAA continued providing free legal aid at the Beggars court and the session court by defending largely those homeless people apprehended under the **Bombay Prevention of Begging Act, 1959**. This Act serves in criminalising the homelessness in the name of preventing begging and rehabilitating beggars. Unfortunately due to unsustainable funding AAA had to stop this activity in April, 2012.

### Sensitization and awareness

Aashray Adhikar Abhiyan is committed to organising various activities for raising awareness and sensitizing the civil society, corporate, educational institutions and the government (executive, legislative and judiciary) towards the needs and issues of homeless people in Delhi. AAA conducted orientation sessions at Jamia Millia Islamic, Delhi School of Social Work, Indian School of foreign trade, north and central district offices of Police as well police stations around locations of AAA managed shelters. AAA continues to campaign to have the needs of homeless people recognised and to raise the understanding level, ultimately with a vision to see an end to homelessness.

AAA's work has been recorded in documentaries and newspaper reports. Recent documentaries include Rajya Sabha TV – Ashiyane ki Talash (special report on homeless people) released during winters 2012-13.

We briefed many leaders about its work namely the Chief Minister of Delhi, The lieutenant Governor, The Minister of Social welfare and Labour, The Minister of Health and Family Welfare. The CEO of the Delhi Urban Shelter Improvement Board (DSUIB), along with senior Govt. officials visited the shelters during winter to oversee the arrangement and necessary support.

### Research & Documentation

AAA is committed to Influencing policy- as one of Delhi longest established organization on homeless; we understand the complex issues facing the homeless. We work towards influencing the government on creating homeless friendly policies which support vulnerable homeless people. 'A Report on joint initiative on treatment of severely mentally ill homeless people' was published in year 2011.

AAA conducts surveys using participatory tools such as direct interviews, prepares case studies and verbal questionnaires as well as head counting in services such as the health clinics, shelters and street points.

## Volunteers and training

AAA is committed to taking volunteers to enable us with our work and has a clear volunteer program. AAA encourages where possible to take volunteers from the homeless population too. AAA offers the necessary training to enable volunteers to increase their knowledge and skills and to be able to provide the relevant support. It is hoped that many of these skills will then be transferable in the future for volunteers wishing to enter the employment market.

AAA volunteers have worked extremely hard to ensure that the homeless are reached out too, especially during the winter months, going out night after night to try and ensure that homeless lives are not taken by the cold.



AAA Volunteers' warmup session at Kudusia Park, Delhi



Joint team of AAA and International Volunteers at Nand Nagari shelter

AAA as long established leads in homelessness work in Delhi is committed to working alongside or training other NGO workers or organisations on the needs and issues of Delhi's homeless.

AAA also takes regular internship placements from local and national institutions and offers placement experiences to students interested in working within the fields of social work, social policy, management and law. AAA has experienced team members who are able to guide, supervise and evaluate students to enable them to make a valuable contribution to AAA work and the lives of homeless people.

15 members of AAA team attended 15 days training in basic computer skills.

**Table: Internship/ placement**

Institution/Organization	2010-11	2011-12	2012-13
Indian Institute of Foreign Trade	6	6	9
Indian Institute of Management of Indore	0	1	0
Delhi School of Social Work	2	2	2
Jamia Millia Islamia Department of Social work	2	2	2
<b>TOTAL</b>	<b>10</b>	<b>11</b>	<b>13</b>



## Networking and Advocacy

AAA works alongside other organisation, forums, networks to lobby or change affecting homeless. Delhi's elderly homeless participated in the signature campaign led by pension parishad demand universalisation of old age pension. The banner with their signature was used while negotiating with the government in the month of March 2012. AAA's kitchen provided hot meals to participants of this dharna.

During winter 2012-13 Hon'ble LG Delhi constituted a working group on homelessness. AAA was nominated as one of the five members.



Aashray Aahaar being served at Jantar Mantar, Delhi



Demand of Universal Pension for all elderly homeless

AAA intervened in Delhi High Court in the on going Suomoto case on homelessness. It requested Hon'ble High Court to revive the dysfunctional JAAC. AAA argued that with JAAC revival many conflict between NGOs and the government may resolve before reaching the court. Hon'ble High Court accepted the suggestion and ordered the revival of JAAC with immediate effect. AAA regularly participated JAAC meeting to raise concerns and provided inputs for improvement of shelters. AAA is member of Sanjha Manch, a collective of NGOs on Housing Rights of the urban poor.

## Shaping the Nation - Sharing of a Intern



Navnit Kumar (DSSW-DU)



Arnab Kapoor (IIFT)



Miss Himadri (IIM Indore)



Gaurav Paliwal JMI, Delhi

**Edited version:** "I am Muqaddas Milikbekova – a citizen of Tajikistan, graduated from Jamia Milla Islamia in July 2013 with a MA in Social Work. For one year (2012-2013), I have been placed in Aashray Adhikar Abhiyan Organization for field work as an intern . . . The experience I have gained, has been phenomenal and being a Social Worker, AAA offered me an opportunity to diversify my knowledge and understanding of homeless issues . . . I will also take back with me, various programme planning and implementation skills that I have already learnt from the many outreach activities we worked in this agency. . . For those who might be interested and wondering if you should volunteer in AAA, I would say YES, go for it. You will enjoy it, you will learn so much and you will have some of the most extraordinary experiences of your life during your time away. DO IT."





## Governing Body

April 1st 2010 – 31st March 2013

S.No	Name	Occupation	Designation
1.	Prof. B.B. Pande	Former Professor of Delhi University	Chairman
2.	Ms. Param Jeet Kaur	Social Activist	Secretary
3.	Mr. Bhupinder Gupta	C.A	Treasurer
4.	Mr. Bharat Bhushan Dogra	Journalist	Member
5.	Ms. Jolly Rohtagi	Social Activist	Member
6.	Prof. Dr. N. G. Desai	Professor and Director IHBAS	Member
7.	Mr. Amar Jyoti Nayak	Regional Manager Action Aid India	Member

## Awards & Recognition



In March 2012, AAA was awarded with Shreshtha Award, for outstanding work on homelessness by Indo-Global Social Service Society.

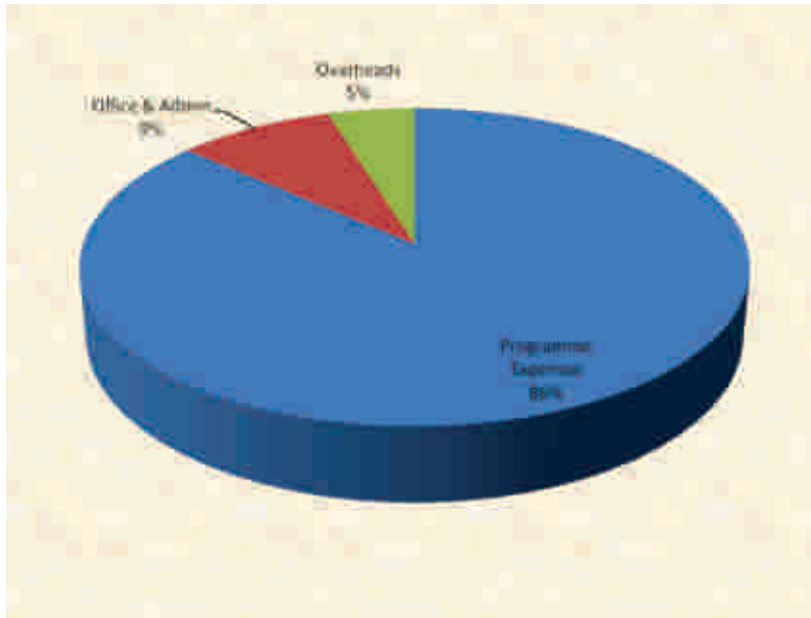


Paper Presenting at Indian Social Worker Congress Delhi (bridging the gap and building bridge), 2013

# Financial Reports

for the period 1st April 2010 to 31st March 2013

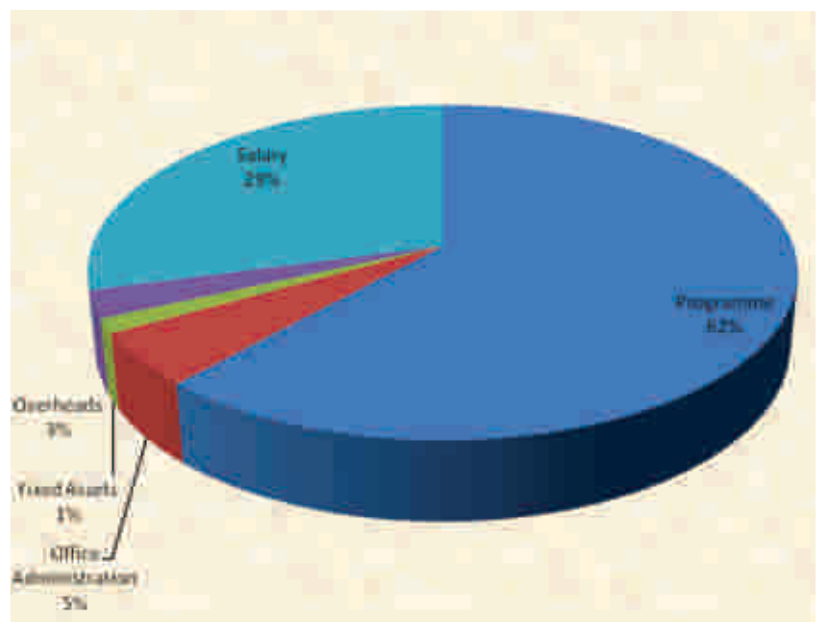
## Financial Report - 2010-11



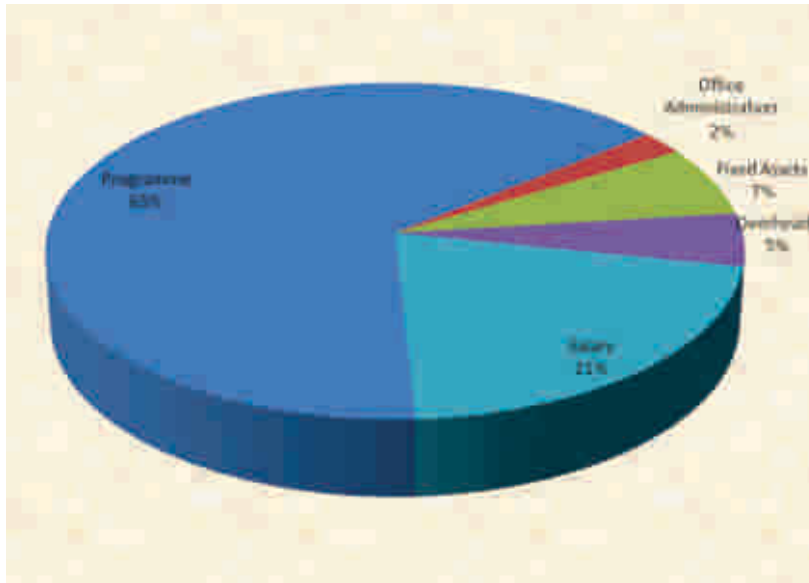
1. Programme Expenses	463410.00
3. Office & Admin	46599.00
4. Overheads	25875.00

## Financial Report - 2011-12

1. Programme	3429412.00
2. Office & Admin	287100.00
3. Fixed Assets	77044.00
4. Overheads	145374.00
5. Salary	1622859.00



## Financial Report - 2012-13



1. Programme	5751673.00
2. Office & Admin	199520.00
3. Fixed Assets	594692.00
4. Overheads	450160.00
5. Salary	1859180.00

### AAA Team members and their position

S.No	Name	Designation
1.	Param Jeet Kaur	Director
2.	Sanjay Kumar	Dy. Director
3.	Sailendra Vikash Samal	Accounts Officer
4.	Jabar Singh	Programme Associate
5.	Prashant Singh	Shelter Manager
6.	Sushil Kumar Singh	Consultant Legal Aid
7.	Pramod Kumar	Office Assistant
8.	Navneet Singh	Community Mobilizer
9.	Sajan Lal	Community Mobilizer
10.	Dev Kumar	Community Mobilizer
11.	Shailender Singh	Community Mobilizer
12.	Prakash Singh	Community Mobilizer
13.	Surender Singh	Community Mobilizer
14.	Moti Lal	Community Mobilizer
15.	Mohd. Usman Salmani	Community Mobilizer
16.	Pravin Kumar	Community Mobilizer
17.	Surendar Khamosh	Community Mobilizer
18.	Ramakant Shastri	Community Mobilizer

## Audited Statement 2012-13

*Mehra & Sistani*  
*Chartered Accountants*  
*New Delhi*

**AUDIT REPORT UNDER SECTION 12A(b) OF THE INCOME TAX ACT 1961  
IN THE CASE OF CHARITABLE OR RELIGIOUS OR INSTITUTION**

We have examined the Balance Sheet of Aashray Adhikar Abhiyan as at 31<sup>st</sup> March, 2013 and the Profit and Loss Account for the year ended on that date which are in agreement with the books of account maintained by the said trust or institution.

We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of the audit. In our opinion proper books of account have been kept by the trust so far as appears from our examination of the books.

In our opinion and to the best of our information and according to information given to us the said accounts give a true and fair view:

- i) In the case of the Balance Sheet of the state of affairs of the above named Society as at 31<sup>st</sup> March 2013 and
- ii) In the case of the Income and Expenditure Account of the Excess Income Over Expenditure for the accounting year ending on 31-03-2013.

The prescribed particulars are annexed hereto.

Place : New Delhi  
Date : 21<sup>st</sup> November, 2013



For Mehra & Sistani  
Chartered Accountants

(R. S. Sistani)  
Partner  
Membership No. 30701  
F.R.No. 000409N



**Aashray Adhikar Abhiyan**  
**Balance Sheet As At 31-03-2013**

<u>Liabilities</u>	<u>Amounts (Rs.)</u>	<u>Assets</u>	<u>Amounts (Rs.)</u>
<b><u>Reserve &amp; Surplus</u></b>		<b><u>Fixed Assets</u></b>	
Membership Fee	2,000	As Per Schedule	584,669
<b><u>Income &amp; Expenditure A/c</u></b>		<b><u>Current Assets, Loans</u></b>	
As on 01-04-2012	550,118	<b><u>and Advances</u></b>	
Excess of Income Over Expenditure:	<u>1,569,177</u>	Grant Receivable	2,487,102
	2,119,295	Cash in hand	27,671
Expenses Payable	154,148	Bank Accounts	1,035,993
Audit Fee Payable	44,944	Security Deposit (DIJSIB)	60,000
Salary Payable	87,107	Loans & Advances	8,099
Wages Payable	1,795,588	TDS (A.Y.2013-14)	32,711
TDS Payable	32,163		
	<u>4,236,245</u>		<u>4,236,245</u>

For Aashray Adhikar Abhiyan

For Aashray Adhikar Abhiyan

(Paramjeet Kaur)  
Secretary

(Bhupinder Gupta)  
Secretary Treasurer

Treasurer

As Per our Report of Even Date  
For Mehra & Sistani  
Chartered Accountants

Place : New Delhi  
Date : 21st November, 2013



(B. S. Sistani)  
Partner  
Membership No. 80301

**Aashray Adhikar Abhiyan****Income & Expenditure Account For the Year Ended 31-03-2013**

<u>Expenditure</u>	<u>Amount( Rs.)</u>	<u>Income</u>	<u>Amount( Rs.)</u>
To Accounting Charges	189,677	By Grant-in Aid	6,045,202
To Audit Fee	44,944	By Shelter Contribution	1,514,306
To Bank Charges	3,755	By Donations	119,000
To Cable Bill	16,005	By Interest From Bank	51,202
To Children Expenses	188,009		
To Cleaning Materials	178,706		
To Communication & Telephone	46,256		
To Consultancy fees	108,600		
To Conveyance Exp.	99,442		
To Depreciation	87,067		
To Electricity Charges	482,530		
To Festival Expenses	12,702		
To Grocery Items	103,234		
To Insurance	6,131		
To Laundry Charges	20,506		
To Legal & Professional Charges	17,660		
To Medical Expenses	107,329		
To Night Out	13,885		
To Office Maintenance	20,691		
To Printing & Stationery	144,297		
To Rent	177,840		
To Repair & Maintenance	79,327		
To Salary	1,395,000		
To Staff Welfare	24,402		
To Stipend	27,200		
To Vehicle Repair & Maintenance	2,500		
To Volunteers Meeting Expenses	12,706		
To Wages	4,654,242		
To Excess of Income Over Expenditure	1,589,177		
	<u>9,829,710</u>		<u>9,829,710</u>

For Aashray Adhikar Abhiyan

For Aashray Adhikar Abhiyan

(Paramjeet Kaur)  
Secretary**Secretary**(Bhupinder Gupta)  
Treasurer

Treasurer

As Per our Report of Even Date  
For Mehra & Sistani  
Chartered Accountants

Place : New Delhi

Date : 21st November, 2013

(B. S. Sistani)  
Partner  
Membership No. 80301

## Audited Statement 2011-12

### Aashray Adhikar Abhiyan Balance Sheet As At 31-03-2012

<u>Liabilities</u>	<u>Amounts (Rs.)</u>	<u>Assets</u>	<u>Amounts (Rs.)</u>
Membership Fee	2,000	<u>Fixed Assets</u>	
<u>Reserve &amp; Surplus</u>		As Per Schedule	77,044
As on 01-04-2011	83,135		
Excess of Income Over Expenditure	<u>468,983</u>	<u>Current Assets, Loans</u>	
	550,118	<u>and Advances</u>	
<u>Current Liabilities</u>		Sundry Debtors	1,991,654
Sundry Creditors	115,963	Cash in hand	19,777
Audit Fee Payable	44,635	Bank Accounts	250,880
Salary Payable	338,000	Prepaid Expenses	8,131
Wages Payable	1,360,485	Security Deposit (DUSIB)	60,000
		Loans & Advances	3,718
	<u>2,409,202</u>		<u>2,409,202</u>

For Aashray Adhikar Abhiyan  
For Aashray Adhikar Abhiyan

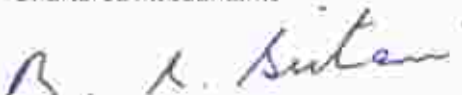
  
(Paramjeet Kaur)  
Secretary

Secretary

  
(Bhupinder Gupta)  
Treasurer

Treasurer

As Per our Report of Even Date  
For Mehra & Sistani  
Chartered Accountants



Place: New Delhi,  
Date: 15th February, 2013



( B. S. Sistani )  
Partner  
Membership No: 80301

**Aashray Adhikar Abhiyan****Income & Expenditure Account For the Year Ended 31-03-2012**

<u>Expenditure</u>	<u>Amount( Rs.)</u>	<u>Income</u>	<u>Amount( Rs.)</u>
To Accounting Charges	120,000	By Grant-in Aid	4,671,295
To Audit Fee	28,090	By Shelter Contribution	1,201,400
To Bank Charges	498	By Interest From Bank	20,133
To Cable Bill	18,485	By Donation	58,900
To Children Expenses	20,601		
To Cleaning Materials	154,263		
To Communication & Telephone	57,502		
To Conveyance Exp.	105,288		
To Depreciation	30,736		
To Electricity Charges	311,190		
To Festival Expenses	8,500		
To Fire Extinguisher & Refilling	2,024		
To First Aid Box Material & Medicine	33,875		
To Insurance	2,660		
To Laundry Charges	59,990		
To Legal & Professional Charges	32,675		
To Medical Expenses	68,370		
To Night Out	15,179		
To Office Maintenance	23,682		
To Printing & Stationery	91,410		
To Rent	38,000		
To Repair & Maintenance	82,876		
To Salary	336,000		
To Staff Welfare	18,735		
To Vehicle Repair & Maintenance	40,352		
To Volunteers Meeting Expenses	22,792		
To Volunteers' Wages	3,762,774		
To Excess of Income Over Expenditure	456,983		
	<u>5,951,728</u>		<u>5,951,728</u>

For Aashray Adhikar Abhiyan

(Paramjeet Kaur)  
Secretary

SECRETARY

(Bhupinder Gupta)  
Treasurer

TREASURER

As Per our Report of Even Date  
For Mehra & Sistani  
Chartered Accountants(B. S. Sistani)  
Partner  
Membership No. 80301Place : New Delhi  
Date : 15th February, 2013



## Audited Statement 2010-11


### Aashray Adhikar Abhiyan

#### Balance Sheet As At 31-03-2011

<u>Liabilities</u>	<u>Amounts (Rs.)</u>	<u>Assets</u>	<u>Amounts (Rs.)</u>
Membership Fee	2,000.00	<b><u>Current Assets, Loans and Advances</u></b>	
<b><u>Reserve &amp; Surplus</u></b>		Cash in hand	36,873.00
Excess of Income Over Expenditure	83,135.00	Bank Accounts	63,094.00
<b><u>Current Liabilities</u></b>		Loans & Advances	10,713.00
Dry Creditors	9,000.00		
Audit Fee Payable	16,545.00		
	110,680.00		110,680.00

For Aashray Adhikar Abhiyan

For Aashray Adhikar Abhiyan

  
(Paramjeet Kaur)  
Secretary

Aashray Adhikar Abhiyan



  
Treasurer

**Treasurer**

As Per our Report of Even Date  
For Mehra & Sistani  
Chartered Accountants



Place : New Delhi  
Date : 23rd September, 2011



( B. S. Sistani )  
Partner  
Membership No. 80301

**Aashray Adhikar Abhiyan****Income & Expenditure Account For the Year Ended 31-03-2011**

<b><u>Expenditure</u></b>	<b><u>Amount( Rs.)</u></b>	<b><u>Income</u></b>	<b><u>Amount( Rs.)</u></b>
To Bank Charges	330.00 ✓	By Grant-in Aid	503,085.00
To Cable Bill	2,550.00 ✓	By Shelter Contribution	115,934.00
To Audit Fee	16,545.00		
To Cleaning Materials	35,412.00		
To Communication & Telephone	2,550.00		
To Electricity Charges	14,870.00		
To Electricity Repair & Maintenance	490.00 ✓		
To Staff Welfare	880.00 ✓		
To First Aid Box Material & Medicine	9,282.00		
To Fuel for Vehicle	4,800.00		
To Books & Periodicals	843.00 ✓		
To Petromax Repairing and Refilling	3,760.00		
To Printing & Stationery	28,517.00		
To Rent	9,000.00 ✓		
To Shelter Repairing & Maintenance	1,453.00 ✓		
To Conveyance Exp	10,732.00		
To Volunteer's Wages	393,052.00		
To Weekly Meeting of Volunteers	818.00		
To Excess of Income Over Expenditure	83,135.00		
	<u>619,019.00</u>		<u>619,019.00</u>

**For Aashray Adhikar Abhiyan**

For Aashray Adhikar Abhiyan

(Paramjeet Kaur)

Secretary

Aashray Adhikar Abhiyan



Place New Delhi

Date 23rd September 2011


**Treasurer**

Treasurer

As Per our Report of Even Date  
For Mehra & Sistani  
Chartered Accountants



( B. S. Sistani )

Partner

Membership No. 80301.





# Media Mirror





# Glimpse of Activities



Doing census of homeless people, Delhi 2011.



Empowering street through Panchayat.



Organising and mobilising people on street.



Women Panchayat



7th Mahapanchayat 2011, Delhi



Learning trip to Gandhi Darshan



AAA representative with Lt. Governor & Chief Electoral Officer, Delhi



Global friends of AAA with Chief Minister, Delhi



Declaration of Shelter and Services for the Homeless people by Chief Minister at Mahapanchat, Delhi



Partners' meeting on Pension for elderly people



Shelter visits by International friends of AAA



Students and Volunteers during Night Out



## AAA's Publications

- Aashray Adhikar Abhiyan (2001), '*The Capital's Homeless: A preliminary Study*' Delhi. Aashray Adhikar Abhiyan.
- Aashray Adhikar Abhiyan (2001), '*Basere ki Kahani*', Delhi, Aashray Adhikar Abhiyan.
- Aashray Adhikar Abhiyan (2005), '*Art of Partnership*', Delhi, Aashray Adhikar Abhiyan
- Institute of human behaviour and Allied Sciences and Aashray Adhikar Abhiyan (2003), '*Health Care Beyond Zero- a joint publication of Aashray Adhikar Abhiyan, Institute of human behaviour and Allied Sciences*'.
- Aashray Adhikar Abhiyan (2003) '*Reflections of AAA Team Members.... Towards Reclaiming Our Humanness*' Aashray Adhikar Abhiyan.
- Aashray Adhikar Abhiyan (2005), '*People without Nation*', Report, Aashray Adhikar Abhiyan.
- Institute of Human Behaviours and Allied Science, Aashray Adhikar Abhiyan and National Commission for Women, (2008), '*Situation Analysis of Homeless Women in Delhi with special reference to Mental Health and Psychosocial Aspects*', a joint publication of Institute of Human Behaviour and allied Science, Aashray Adhikar Abhiyan and National Commission for Women.
- Institute of Human Behaviour and Allied Sciences, Delhi State Legal Services Authority and Aashray Adhikar Abhiyan (2009-10), '*Treatment of Homeless Persons with Severe Mental Illness "Making a difference"*', A Joint Initiative of Institute of Human Behaviour and Allied Sciences, Delhi State Legal Services Authority and Aashray Adhikar Abhiyan.
- Aashray Adhikar Abhiyan (2010), '*Save the lives Campaign*', Delhi, Aashray Adhikar Abhiyan.

## AAA Team Members since 2000....

Name	Year of Joining	Year of leaving	Name	Year of Joining	Year of leaving
Sh. Jabar Singh	2000	continuing	Ms. Jayshree Suryanarayan	2000	2003
Adv. Param Jeet Kaur	2000	continuing	Adv. Anurag	2004	2004
Sh. Pramod Kumar Das	2000	continuing	Adv. Sushil Kumar Singh	2002	2012
Sh. Sanjay Kumar	2002	continuing	Adv. Preeti Gupta	2002	2011
Sh. Sailendra Vikash Samal	2009	continuing	Adv. Kaushal P. Mahaseth	2003	2005
Sh. Indu prakash singh	2000	2003	Sh. Prashant Singh	2002	2012
Sh. Dhananjay Tingal	2000	2004	Ms. Trudy Brussel	2000	2002
Ms. Mary Bosco	2002	2004	Sh. Naren Das	2000	2009
Ms. Puja Trisal	2002	2006	Sh. Ram Kishan	2002	2006
Late Jagdish Bhardwaje	2000	2004	Dr. Ram Prakash	2002	2003
Sh. Bidhan Chandra Singh	2000	2003	Sh. Zaved Nafis Rehman	2002	2004
Ms. Shalini Vatsa	2000	2002	Sh. Mukesh Kumar Khatri	2002	2007
Sh. D. Venketshwa. Rao	2001	2005	Sh. Dr. Deep Kumar Gupta	2002	2013
Sh. Sujit Kumar Sharma	2004	2005	Sh. Manoj Kumar Sharma	2005	2006

### Special thanks to key members:

**Dr. Achal Bhagat, Sh. Harsh Mandar, Sh. Amod K. Kanth, Sh. Shashi P. Sanjay, Prof. Babu Mathew, Sh. Raj K. Kapil, Sh. Sandeep Chachara, Sh. Ravi P. Singh, Sh. Aditya Nath Jha, Sh. Jagat Ballav Patnaik, Sh. Subrata De, Mrs. Lakshmi Kumar, Sh. Praveen Sharma, Ch. Md. Haneef and many more...**

## Milestones of AAA so far ...

- **May 2000 - AAA started its OPERATIONS on ground.**
- **NIGHT OUT programme for the assistance of street homeless during night.**
- **First ever homeless HEAD COUNT in Delhi. Counted 52,765 homeless.**
- **Participated in the 2001 and 2011 Census for the homeless.**
- **First ever shelter for women and children in Delhi 'ANUGRIHA"**
- **First ever Health Outreach Service for the Homeless.**
- **Initiated Save the Homeless Lives, Winter campaign in a partnership with the government**
- **Annual MAHAPANCHAYAT (assembly of the homeless).**
- **Exclusive POSTAL SERVICE for the homeless.**
- **CADRE of HOMELESS VOLUNTEERS.**
- **Conversion of Night Shelter into 24 HOURS SHELTERS**
- **Voter ID Cards for homeless.**
- **Enrollment of Homeless children into mainstream education prior to enactment of RTE Act.**
- **First Head Count of Homeless Women in Delhi.**
- **First ever Survey and Screening of Homeless for Leprosy.**
- **ATM cards and Bank accounts for homeless people.**
- **First ever Street Mental Health clinic for Severely Mentally Homeless in partnership with IHBAS and DSLSA.**
- **Free legal aid in the Beggars Court & Sessions Court.**

## Our Valuable Partners and Donors

**A**AA has a strong belief in working in partnership with other organizations so that we can avoid duplication of services, complement each other's strengths, work more efficiently, and ultimately improve the lives of homeless people. In this pursuit, AAA is a member of networks, alliances and campaigns, etc.

- ActionAid India Society
- Action Aid Association
- Institute of Human Behaviour and Allied Sciences (IHBAS)
- Revenue Secretary, Delhi Government
- St. Stephen Hospital (MNGO)
- Delhi Urban Shelter Improvement Board (DUSIB)
- Leaderquest Development India Pvt. Ltd. (LQ)
- Sudhira Bagai Memorial Charitable Trust (SBMCT)
- Bani Jagtiani Trust (BJT)
- Action for Ability, Development and Inclusion
- Jan Madhyam
- Pension Parishad
- Indian Institute of Foreign Trade (IIFT)
- VSO India
- Ramola Bhar Charitable Trust
- Durga Devi Memorial Charitable Trust (DDMCT)
- Concern India Foundation (CIF)
- Sura Vie - supported ration for children
- Ministry of Commerce & Industry

### Individuals:

- Ms. Veena
- Mr. Chandra
- Mr. PN Raju
- Mr. B. Chandrasekharan
- Ms. Uma Ahuja
- Mr. Bharat Dogra
- Ms. Divrina Dhingra
- Mr. Chandan Yadav
- Ms. Kamla Sood
- Ms. Akhila Sivasdas
- Ms. Sarita Vij
- Ms. Janet Jhacin



*2nd from left Mr. S.M. Bagai, Managing Trustee, Bani Jagtiani Trust, donated vehicle in February 2012 to AAA.*



## *Support us*

AAA needs to keep building its support from donors and Government funding to both sustain existing projects and to increase its outreach work and develop new initiatives for the homeless.

Working with the homeless brings great rewards but also numerous challenges. While AAA initiated campaigning for the rights for the homeless there is still a long way to go to ensure that the homeless are full and active citizens of India. We still have a lot of work to do in order to change minds, attitudes and state policy. Many homeless still find themselves without an identity unable to access basic government schemes and services often meant ironically for the most vulnerable.

We express our gratitude to all of you who have been a part of AAA work over the years. We need your support. So join in and become a part of this campaign and movement for the homeless.

**Support us with donations or your time through volunteering or campaigning.**

### **Aashray Adhikar Abhiyan**

S-442, School Block, Shakarpur, Delhi 110092

Tel: 91 + 011-22481609

Email: [creatinghomes@yahoo.co.uk](mailto:creatinghomes@yahoo.co.uk)

[aashrayadhikarabhiyan4u@gmail.com](mailto:aashrayadhikarabhiyan4u@gmail.com)

[www.homelesspeople.in](http://www.homelesspeople.in)

# AASHRAY ADHIKAR ABHIYAN